

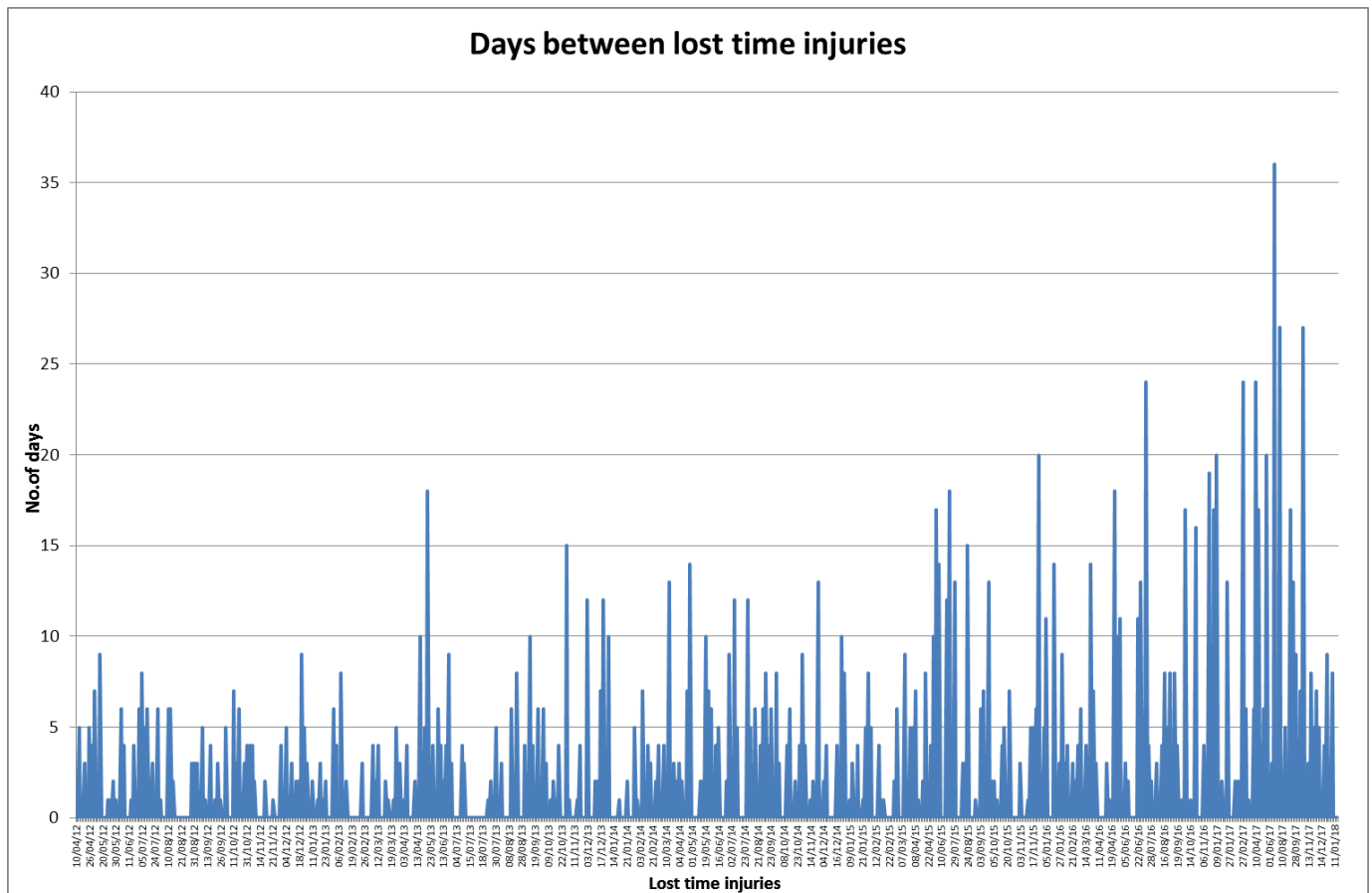
Lost time / specified injuries

A summary of all workplace incidents that have resulted in staff of Thames Water and its partners incurring a specified injury and/or needing time off work.

Latest lost time injury

2017/18 LTI 031	12 th January 2018	Titmus Avenue SE28 8BY	Wholesale Water - Infrastructure Alliance - Eastern South - Thames Water
What happened? The IP was operating an 8" valve with another NST when the valve key slipped causing the IP to lose balance and crush his wedding ring finger between the valve key bar and the ground resulting in a fracture to the finger.			
Immediate actions to make the area safe: Site left in a safe condition IP attended local walk in centre for treatment.			
Safety message: Always check the valve key spindle insert and valve spindle for wear before attempting to operate valve.			
Responsible Manager: Sarah Hurcomb			

Lost time injury frequency



Previous lost time injuries 2017/18

2017/18 LTI 030	Date 11th January 2018	Kidlington Depot, OX5 1RA	Wholesale Water- Infrastructure Alliance- Developer Services- Thames Valley
What happened?			
IP was lifting an 8 inch metal fitting off of a pallet. The protective sleeve around the fitting slipped off resulting in the fitting to drop. The fitting struck the IP's ankle causing pain in the joint.			
Immediate actions to make the area safe:			
Area was made safe. Operative continued working.			
Safety message:			
Assess your workplace environment ensuring there is adequate space; follow your method to ensure correct sequence is followed for the task. Always use correct manual handling techniques.			
Responsible Manager:			
Roger Culley			

2017/18 LTI 029	10th January 2018	Darenth Clean Network Offices	Wholesale Water - Infrastructure Alliance - Eastern South - Thames Water
<p>What happened? IP was moving meeting chairs from one building to another during the day he felt pain in his lower back after resting through the night the IP was experiencing pain and had difficulty in moving.</p> <p>Immediate actions to make the area safe: None required referral for physiotherapy raised.</p> <p>Safety message: When carrying out any manual handling task always assess the load and use the correct Pristine Condition lifting techniques.</p> <p>Responsible Manager: Sarah Hurcomb</p>			

2017/18 LTI 028	1 st January 2018	Stoneydene SPS – Little Chalfont	Wholesale Waste - Customer Field Services - North London - Pumping
<p>What happened? A Technician was attending Stoneydene SPS at Little Chalfont to check the condition of the site because there had been no communication between the site and the WOCC. As he got out of his van he missed the kerb which caused his right ankle to twist. He completed the task and went home and after attending A&E, he was advised to rest the foot for a day or two. He returned to work under his normal duties, after resting the foot for a few days.</p> <p>Immediate actions:</p> <ul style="list-style-type: none"> • Attended A&E. <p>Actions to make the area safer:</p> <ul style="list-style-type: none"> • Site lighting will be installed at the site. <p>Safety message:</p> <ul style="list-style-type: none"> • Take care when alighting from a vehicle especially at locations with uneven surfaces. • Take time to familiarise yourself with the surrounding environment before commencing with any task. • Stop the job if you feel it's unsafe to carry out - use the Zero Compromise card. <p>Responsible Manager: Sam Dalley</p>			

2017/18 LTI 027	19 th December 2017	Site Riverside STW	Wholesale – Wastewater – North East
<p>What happened? IP had been asked by the PCE to go and liaise with contractors who were working on the main control panel. As the IP walked over to the engineer he slipped on some ice adjacent to the panel and the bund wall. IP went to hospital and has been diagnosed with a fractured right elbow.</p> <p>Immediate actions to make the area safe: Area was checked and further gritting carried out.</p> <p>Safety message: Personnel must ensure they are aware of the environment they are working within and be prepared for poor weather conditions. Areas that are known to be potentially slippery should be gritted at regular intervals if</p>			

necessary, prior to starting work.

Responsible Manager:

Garry Neicho, Performance Manager , Riverside STW

2017/18 LTI 026

14th December 2017

Schofield Avenue,
Oxford

Retail Services - Meter U

What happened?

The IP was exiting a driveway after knocking at a door on Schofield Avenue and was proceeding to the pavement in readiness to visit the next meter displayed on the IP's device.

In contrast to the other side of the road (which was completely thawed and dry), the pavement visually displayed uneven icy patches, both black ice as well as visible ice, with sections of pavement between, where the pavement was seemingly clear.

Whilst walking on the pavement the IP lost his footing and in an attempt to remain standing the IP instinctively tried to break his fall and ended up landing heavily on his left elbow and left hip.

The IP was able to stand up with difficulty and as the company vehicle was at least 300 yards away, was able to proceed to a low wall to sit down, recover and assess his injuries.

Immediate actions to make the area safe:

The incident is currently being investigated by Meter U to understand the conditions being worked in and the control measures in place.

Safety message:

A SHE 5 point of work assessment should always be undertaken PRIOR to any work activity to assess the environment and activities taking place.

Appropriate footwear with sufficient grip should be worn at all times. If Safety boots are required for your work activities they must be worn.

Be aware of your surroundings particularly when it's icy and take more care.

Keep an eye on what is under foot. Some places will remain icier than others for longer (e.g. places that do not get the sun).

No job is so important that you can't take time to think carefully about doing it safely.

Responsible Manager:

Kevin Nichol, Area Team Leader – Thames Valley Region

2017/18 LTI 025

12th December 2017

Studham STW

Wholesale Waste –
Wastewater Treatment –
Bio Recycling – AMP 6
Waste Contractors – BP
McKeefry

What happened?

The IP had completed loading inter-site sludge at Studham STW. He walked down the side of the vehicle to switch it off, when he slipped on ice. The IP was absent from work for two days before returning to work. It was later confirmed that he had fractured his wrist, which required a plaster cast and a further three weeks off work.

Immediate actions to make the area safe:

The area was immediately gritted.

Safety message:

Reminder sent to all drivers on cold weather working and the importance of ensuring that the work area is gritted, in icy conditions, before starting work.

Responsible Manager:

Paul Stocker

2017/18 LTI 024 6th December 2017 26 Glendale Rd , Erith, Kent DA8 Customer Field Services - AMP6 Waste Contractors - Lanes Group Plc (South London)

What Happened?

The IP sustained a fractured 5th metatarsal to his right foot.

The IP was walking in an alleyway and whilst carrying a bucket of spoil, tripped on a bramble branch which caused him to stumble. As he tried to regain his balance he planted his foot awkwardly which caused him to sustain what initially appeared to be a sprain to his right ankle. The IP ceased activities momentarily to assess the situation before resuming his work activity having felt OK to do so. The IP completed his full working day and returned to work the next day but was later informed to attend A & E to have the injury assessed at which point the IP was informed that he had sustained a fracture.

The IP has been allowed home to recuperate and has been signed off for 5 weeks.

Immediate actions to make the area safe:

The work activity was completed and the area made safe

Safety message:

Prior to commencing a work activity, ensure that a thorough risk assessment is undertaken and all identified controls can and are implemented.

Where circumstances change and control measures cannot be employed, re-assess the situation and escalate to your Line Manager or Supervisor to raise the concerns and identify a suitable & safe solution.

Where you sustain an injury, no matter how trivial it may first appear, ensure you notify your manager as soon as is reasonably practicable.

Responsible Manager:

Jon Ireland (HSQE Manager – J Browne)

2017/18 LTI 023 28th November 2017 Nigel Road, London, SE154NS Wholesale Waste – CFS South London - FLIP

What Happened?

The IP sustained a deep laceration to his left leg and superficial bruising to his hip and head.

The IP, as part of a two-man team was undertaking routine maintenance and servicing activities on a FLIP device located within a manhole which was accessed via a two section split manhole cover.

Having completed the task, the IP was setting back one half of the split cover into the frame when he lost his footing which caused the cover section to make contact with his leg.

The IP's colleague administered first aid and whilst IP was sitting down, he fainted and lost consciousness for a few seconds which resulted in him striking his head on the ground.

The IP was placed in the recover position and an ambulance called and the IP taken to hospital.

The laceration required stitches and dressing and the injury to the head was minor with some superficial bruising.

Immediate actions to make the area safe:

The covers were replaced into the manhole frame and the site cleared of any traffic management.

Safety message:

In the first instance, seek to avoid manual handling tasks and if this cannot be avoided look to employ the use of suitable mechanical aids.

Always consider how the TASK is to be performed and what hazards are evident. Think about the INDIVIDUAL and their capability to perform the manual handling activity. Assess the LOAD to be lifted, are you using the right equipment in the right way. Finally, consider the ENVIRONMENT, weather conditions and obstacles can greatly influence how the manual handling task can be performed safely.

Employees should have attended appropriate training and where they feel their safety is compromised; they should cease the activity and escalate the issue to their Line Manager.

By taking time to pause & re-evaluate the task, you are better placed to determine if there is a safer way of achieving the same aim.

Responsible Manager:

Gillian Shephard (Field Performance Manager)

2017/18 LTI 022	22 nd November 2017	Deephams STW	Wholesale Waste – Major Projects – Contractors – AMK – A360 Deephams Upgrade
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What happened?

The IP was working inside FST no9 at Deephams STW. Access and egress into the tank was via a temporary staircase. As the IP stepped off the bottom step, he twisted his left ankle. Swelling to the ankle prevented it from being x-rayed. The IP was absent from work for two days.

Immediate actions to make the area safe:

The ground conditions were compacted and level, but the height of the bottom step was approximately fifteen inches high.

A site wide review of all access arrangements has taken place.

Safety message:

Be aware of changing conditions and report unsafe conditions.

Responsible Manager:

Martin Hoff

2017/18 LTI 021	13 th November 2017	Lea Bridge Depot, E5	Wholesale Waste - Customer Field Services - AMP6 Waste Contractors - Lanes Group Plc (North London)
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What happened?

The injured person (IP) was removing surplus materials including tarmac from his vehicle. The tarmac had hardened having been left on the vehicle over the weekend. Whilst using a crow-bar to lever the materials, the tarmac moved suddenly, causing the crow-bar to strike him in the chest.

Immediate actions to make the area safe:

Installed adequate lighting in the yard.

Safety message:

Always re-assess the risk after being away from the task and take into consideration what changes might have occurred due to the weather (heat/cold).

Responsible Manager:

Jon Ireland (J. Browne – HSQE Manager)



2017/18 LTI 020	9 th November 2017	Queen Mary Reservoir	Wholesale Water - Production Sites – AMP 6 Contractors – J Brown
What happened? <p>While manually unloading rubble from a flat back vehicle and transferring it into a skip, a colleague was injured. As he threw one lump of rubble into the skip the rubble released from his left hand and snagged the glove of his right hand, this pulled his arm down striking the side lip of the skip. This has resulted in the suspected fracture to their right forearm.</p>			
Immediate actions to make the area safe: <p>All work on site stopped, site cleaned and secured.</p>			
Safety message: <p>Loading and handling of all loads should be planned to minimise repeated handling using mechanical aids wherever possible. When manually loading waste into a skip always place the load and do not throw items.</p>			
Responsible Manager : <p>David West</p>			

2017/18 LTI 019	7 th November 2017	Rye Meads STW	Wholesale Waste – Wastewater Treatment – Bio Recycling – AMP 6 Waste Contractors – BP McKeefry
What happened? <p>The IP was about to unload inter-site sludge at Rye Meads STW. On arrival at site he noticed that there was some sludge in the pipe but he thought that he could lift it onto the vehicle. As he lifted the pipe from the reception tank onto the vehicle he felt a twinge in his back.</p>			
Immediate actions to make the area safe: <p>It was the IP's last job of the day. The following day he carried out three loading operations in the morning, before the pain became too much. He visited his doctor the next day and was advised to take pain relief and rest.</p>			
Safety message: <p>Reminder sent to all drivers to assess the weight of the pipes before attempting to undertake any lifts</p>			
Responsible Manager: <p>Paul Stocker</p>			

2017/18 LTI 018	10 th October 2017	King George VI Reservoir, London	Wholesale Water – Water Production – London North West
What happened? <p>The IP was removing redundant signage from around one of our reservoirs. The sign fell and struck the ladder he was using, causing him to fall to the ground. He sustained cuts, bruises and an injury to his knee.</p>			
Immediate actions to make the area safe: <p>Sign recovered and area made safe.</p>			
Safety message: <p>It is essential that all tasks are properly planned before any work commences. It is also essential that an assessment of the work area is conducted; ensuring a SHE 5 is completed before work starts, every day, every</p>			

job and every change.

Responsible Manager:

Zak Espi-Castillo

2017/18 LTI 017 2nd October 2017 Shardeloes Road
London Wholesale Water - Infrastructure
Alliance - Eastern South - KCD

What happened?

IP was assisting a manual lift of a section of 8" UPV pipe, when the pipe slip and the IP's hand came in contact with a piece of concrete causing a cut to the thumb.

Immediate actions to make the area safe:

Pipe move to safe area and site was left safe.

Safety message:

It is essential that an assessment of the work area is conducted; ensuring a SHE 5 is completed before work starts. It is also essential that on-going assessments are carried out related to the work in hand. The right equipment and PPE should be selected and fit for propose or task for the job in hand the need to use the proper techniques as per manual handling training is essential.

Responsible Manager:

Sarah Hurcomb

2017/18 LTI 016 28th September 2017 Marlow Road
Henley-on-Thames Wholesale Waste –
Customer Field Services – Z-
Tech

What happened?

The IP was removing a pump from a wet well. The pump was suspended on a mobile lifting gantry and whilst performing the lift the IP placed his hand where it could become trapped or crushed. The IP realising the seriousness of the injury and made arrangements to attend hospital.

Immediate actions to make the area safe:

The work activity ceased, the area was made safe and the IP taken to hospital.

Safety message:

When performing a manual handling task, please ensure a risk assessment is undertaken which takes into consideration the nature of the task and the environment within which the task is being performed. Before even attempting any manual handling task, ensure that all appropriate training has been provided and when appropriate, employees attend refresher training. It is also important to pause and re-evaluate the task and determine if there is a better and safer way of achieving the same aim, such as seeking assistance from a work colleague.

Responsible Manager:

Ashley Booke

2017/18 LTI 015 18th September 2017 Aldershot STW Wholesale Waste –
Wastewater Treatment –
Bio Recycling – BP McKeefry

What happened?

The IP was loading sludge at Aldershot STW. On arrival at site he noticed that there was some sludge in the pipe but he thought that he could still lift the pipe and connect it onto the vehicle. As he lifted the pipe from the collection tank onto the vehicle he felt a twinge in his back.

Immediate actions to make the area safe:

IP called the office to let them know what had happened and that he felt he could carry on with his normal duties, however during the course of the day the IP felt his back getting worse and visited his doctor the next day and was signed off sick with a back strain.

Safety message:

Reminder sent to all drivers to assess the weight of the pipes before attempting to undertake any lifts

Responsible Manager:

Paul Stocker

**2017/18 LTI 014 4th September 2017 Maple Lodge STW eight20 - Wholesale Waste -
Infrastructure - CA**

What happened?

The IP a slinger / signaller for a lifting operation, lifting & placing concrete troughs using an 18t excavator. When lifting a concrete trough into position adjacent to a laid trough, the slung load was swinging slightly. The IP placed his hand on the back of the trough to steady the load at the same moment the slung load struck the stationary trough, trapping his right index and middle finger between the two units. The IP suffered a laceration to his index and middle finger.

Immediate actions to make the area safe:

Work was stopped with immediate work area made safe. Excavator was parked up and all concrete trough lifting operations stopped pending a review of the working methodology.

Safety message:

Clear communication between all parties on site should be maintained at all times during lifting operations and that any potential pinch points are eliminated or mitigated.

Responsible Manager:

Maple Lodge Senior General Foreman

**2017/18 LTI 013 17th August 2017 OFF SITE:Carriageway Wholesale Water -
Infrastructure Alliance -
Thames Valley**

What happened?

The IP was operating a valve on a 4" main for a fire hydrant exchange and as IP tried to turn the key, he felt a sharp pain in his shoulder.

Immediate actions to make the area safe:

The valve cover was replaced and area was left in a safe condition.

Safety message:

Ensure a SHE5 assessment considers all risks from the work activity, including where two people may be required to operate a valve. Always apply the correct manual handling techniques during all valve operations.

Responsible Manager:

Roger Culley – General Manager Thames Valley IA

**2017/18 LTI 012 16th August 2017 Coppermills WTW Wholesale Water - Water
Production - London
North East**

What happened?

The injured person was working in a Slow Sand Filter outlet chamber servicing the gearbox of the outlet valve. After decoupling the drive shaft, a coupling came apart and the upper section of the shaft fell from height, making contact with the injured person's head. He sustained a cut to the head which required 8 stitches.

Immediate actions to make the area safe:

Work stopped pending investigation. The hatch over the chamber was replaced.

Safety message:

Ensure SHE5 considers all risks from the work activity. All couplings on shafts should be checked and confirmed secure before work starts.

Responsible Manager:

Katarzyna Gill, Performance Manager

2017/18 LTI 011

10th August 2017

Barnes Ring Main Shaft

Water – EMCOR

What happened?

The IP and a co-worker were cutting steels on site. Whilst marking the steel prior to cutting it, the steel slipped off the work bench and hit the ground before bouncing and striking the IP's foot. The IP was wearing a steel toe cap boot.

Immediate actions to make the area safe:

The activity which caused this incident was suspended and the method for installation is under review.

Safety message:

Ensure items are secure and not able to move, especially when using a workbench. Appropriate PPE's must be worn at all times, for instance footwear with metatarsal protection might be suitable where heavy objects could fall and land on feet.

Responsible Manager:

Molly Tucker, Area Operations Manager

2017/18 LTI 010

08th August 2017

Milton Ave, London
E6

Wholesale Water Metering
- MGJV

What happened?

Whilst hand digging an excavation with a grafter to install water meter the IP caught and damaged a suspected low voltage main cable. The IP has sustained arc eye which occurred from the flash over when striking the electric service flashed up in his eyes. IP was taken to Newham General hospital.

Immediate actions to make the area safe –

Gang immediately stopped work and contacted supervisor

Safety message –

Always ensure you have completed your permit to break ground and have undertaken all relevant safe digging procedures when excavating. Fortunately in this circumstance the IP was wearing his eye protection which prevented the potential for further injury, this really stresses the importance of ensuring that you wear your full PPE when undertaking a work related task where this is required.

Remember to always take a zero compromise approach to you and your colleagues health, safety and wellbeing

Responsible Manager:

Dave Tann

2017/18 LTI 009	11 th July 2017	Stamford Road, Eastham	eight20 - Wholesale Water – Infrastructure - SMB Aquam
What happened?			
The IP was pulling a hose off the back of his wagon when the hose has dropped out of one hand landing on their left hand causing fracture.			
Immediate actions to make the area safe:			
The area was made safe and the IP attended hospital, where he was treated for his injuries.			
Safety message:			
Whilst we might believe that the actions we are doing are routine, and that we have done them many times before, we should always apply the same level of concentration as when we are doing some for the very first time.			
Responsible Manager:			
S Freegard			

2017/18 LTI 008	11 th July 2017	Sundridge WTW	Wholesale Water - Production Sites – South East
What happened?			
While working in a gas store pipework failed resulting in a release of Chlorine that was inhaled by an individual.			
Immediate actions to make the area safe:			
Upon evacuation the individual activated the emergency shut down system and closed the doors to the store containing the released gas within the room.			
The emergency services were summoned and two colleagues in breathing apparatus entered the store, confirmed that Chlorguard had operated closing all cylinder valves for all vessels on line and then proceeded to manually close all valves on the header line to fully isolate all pressure pipework.			
Two portable gas detectors were placed on the floor either side of the bank of cylinders and readings were confirmed at zero ppm.			
Safety message:			
Pressurised gas systems must not be touched by persons working alone. Two persons must always be present at the most potentially hazardous moments, i.e. when cylinders or drums containing liquefied toxic gases are being connected or disconnected, or when a plant containing toxic gas is being maintained, dismantled or tested, and when responding to toxic gas leaks. Both must be wearing breathing apparatus.			
Responsible Manager:			
Scot Hubbard			

2017/18 LTI 007	5 th June 2017	Balancing Pond - Wokingham	Wholesale Waste – Waste Network – Thames Valley
What happened?			
A network engineer attended site to clear silt from the outfall of the Balancing Pond. While undertaking this task he was laying down on his front using a spade to remove the silt. This caused him to strain his right shoulder. The engineer went to GP who administered an injection, and prescribed strong pain killers.			
Immediate actions to make the area safe:			
The silt has been removed safely; next scheduled work is December 2017.			
Safety message:			
Prior to starting any activity ensure a use of a SHE 5 assessment must be undertaken to ensure the area and activity is safe.			

Responsible Manager:

Alex Saunders

2017/18 LTI 006

1st June 2017

Beddington STW

eight20 - Wholesale Waste -
Infrastructure - CA**What happened?**

A gang were carrying out work within an excavation to install a new drainage system for the STP area. During this process, material fell from the trench wall and on to the IP's back / back of his boots/legs. The IP attend hospital for an assessment

Immediate actions to make the area safe:

Work within this location was stopped. Fencing was placed around the area, no access until further notice.

Safety message:

Always insure a full risk assessment is conducted of the activity being undertaken and the safe system of work is followed to mitigate any risk.

Responsible Manager:

John Carruthers

2017/18 LTI 005

31st May 2017

Bushy Road SW20

Wholesale Water-Infrastructure
Alliance-Trunk Mains & Project Support**What happened?**

Technician was operating a network valve when the key split causing him to jar his back. IP attended work the next day but had to leave due to being in pain.

Immediate actions to make the area safe:

Area left in a safe condition.

Safety message:

Always check your equipment prior to commencing work to ensure it is fit for purpose for the task.

Responsible Manager:

Thierry Droulez

2017/18 LTI 004

10th May 2017

Off site OX16 4RT

Wholesale Water- Infrastructure
Alliance-Thames Valley-RPS**What happened?**

The IP was completing a leakage detection activity and was required to lift a lid. During the process of lifting the cover to a meter box and he put his foot down doing so slipped on a pebble and twisted his groin

Immediate actions to make the area safe:

The IP did not feel that the injury was causing him any significant pain and so carried on with the rest of his shift. He attended work the following day and but still felt pain and so made an appointment to visit his GP on his way home after his working day. His GP advised him to rest the following day.

Safety message:

Ensure you do a site risk assessment and check the surrounding area for any trip hazards or uneven surfaces. Assess how you will handle and move equipment before you start the activity. Ensure you follow the principles of manual handling to enable you to use the right equipment to reduce any risk of harm or aggravating any pre-existing injuries.

Responsible Manager:

2017/18 LTI 003	3 rd May 2017	Beckton SPG	Wholesale Waste – Wastewater Treatment –North East
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What happened?

The IP was walking from press hall, down a flight of grated stairs to take stream samples. At which point the IP tripped, he did not have 3 points of contact, and lost his footing, thereby sustaining a cut below knee cap and treated at the local hospital with 12 stitches.

Immediate actions to make the area safe:

Area was checked and there was no action required on site, the staircase was clean and area clear with no evidence of potential trip hazards.

Safety message:

Personnel must be aware of their environment and maintain 3 points of contact at all times.

Responsible Manager:

Chris Power

2017/18 LTI 002	28 th April 2017	Newbury STW	Wholesale Waste – Wastewater Treatment –Thames Valley
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What happened?

The IP was assisting a tankering contractor to set up pipes to unblock a sludge line. The blockage was in a pump pit and the job involved manoeuvring the pipes over the hand railing into the pit to connect to the blocked pipe. As the IP handled the pipe he stepped back into an open fire hydrant pit, injuring his foot.

Immediate actions to make the area safe:

Temporary barriers were immediately put in place around the fire hydrant. The fire hydrant is to be removed and the cover replaced. The site was checked for similar covers

Safety message:

Always be aware of your surroundings, ensure that a risk assessment has been conducted prior to starting work and that controls are in place to mitigate any hazards.

Responsible Manager:

Amelia Thurlow

2017/18 LTI 001	10 th April 2017	Greenhithe, Dartford	Retail Contractor - MeterU
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What happened?

The IP was undertaking meter readings and sales investigation activity in the area. Whilst in the process of reading a meter located on the footpath, a meter reader had his lower legs driven over by a third party vehicle that was leaving a private block of flats

Immediate actions to make the area safe:-

The IP went to hospital.
Police were called and are presently investigating the incident

Safety message:

Ensure area is safe to carry out the activity prior to commencing which should include a risk assessment of potential hazards.

Responsible Manager:

Barry Freeman

Lost time injuries 2016 /17

2016/17 LTI 059

16th March 2017

Netley Mill WTW

Eight20 eight20 -
Wholesale Water – Non
Infrastructure – CA BV**What happened?**

Whilst on the way to the site canteen the IP was crossing a timber hop up within the welfare compound when he tripped over. A first aider attended to him on site before being taken to the local A&E to be assessed.

Immediate actions to make the area safe:

The area is barricaded and the access steps taken out of use.
The investigation commenced.

Safety message:

Ensure designated walking routes are suitable and sufficient whilst not posing a trip, slip or fall hazard.

Responsible Manager:

Stewart Matthews

2016/17 LTI 058

9th March 2017Niagara Avenue
LONDON
W5 4UDWholesale Water -
Infrastructure Alliance -
Agility**What happened?**

P was passing a footway board on to back of vehicle, when it slip out of IP hands and come into to contact with the top of IP left foot. X-ray has showed a fractured metatarsal.

Immediate actions to make the area safe:

Site was left safe.

Safety message:

Understanding what you are handling, moving and lifting and the condition you are moving the said equipment is very important (lifting or dragging, two man or one man lifts). It is essential that an assessment of the work area and equipment is conducted; ensuring a SHE 5 is completed before work starts, It is also essential that on-going assessments are carried out related to the work in hand; the need to use the proper lifting techniques as per pristine training is essential.

Responsible Manager:

James Kingston

2016/17 LTI 057

8th March 2017

Highworth STW

eight20 - Wholesale Waste
–Infrastructure - CAB - Trant**What happened?**

The IP was walking towards the 'nereda' plant to access stairs from the MCC area. While stepping onto the top of the kerb (21.5cm), he slipped and fell onto the roadway under construction. The IP was wearing blue plastic overshoes. The IP was taken to Swindon A&E to be assessed.

Immediate actions to make the area safe:

The area was made safe.

The IP received first aid treatment at the scene of the incident.
Following the call the use of overshoes was suspended on the site and communicated to all the site team.

Safety message:–

Ensure designated walking routes are suitable and sufficient whilst not posing a trip, slip or fall hazard.

Responsible Manager:

Mark Blackler – Site Manager

2016/17 LTI 056

6th March 2017

Hatton TW16 7QT

Wholesale Water -
Infrastructure Alliance -
Hydrosave

What happened?

Whilst IP was lifting a Hydrant cover with lifting key and left hand, the lifting key slipped from the lifting eye and fell on to the IP left hand. Broken two finger tips.

Immediate actions to make the area safe:

Site was left safe.

Safety message:

It is essential that an assessment of the work area is conducted; ensuring a SHE 5 is completed before work starts. It is also essential that on-going assessments are carried out related to the work in hand. The right equipment and PPE should be selected and fit for propose or task for the job in hand and the need to use the proper techniques as per manual handling training is essential.

Responsible Manager:

Leon Fern

2016/17 LTI 055

27th February 2017

Crossness STW

Wholesale Waste – Wastewater
Treatment –contractors - Emcors

What happened?

The IP was carrying out her daily duties at the end of the day. She had placed rubbish in the bins outside the admin building and as she turned to walk away, she fell, injuring her right knee and hand. This resulted in two days absent from work.

Immediate actions to make the area safe -

The IP was attended too by a colleague and called their manager, who told her to go home and rest. The area was poorly lit and investigations found that the lights were operated by a manual timer that had been incorrectly set. The timer was corrected on 1st March.

Safety message –

Always be aware of your surroundings.
Report unsafe conditions.

Responsible Manager:

Nichola Ebborn – Emcors

2016/17 LTI 054

2nd February 2017

Axford

eight20 - Wholesale Water
– Non Infrastructure - SMB
Squaredeal (OCU)

What happened?

The IP was cutting cladding with a grinder his hand came in to contact with the rotating disc. IP was taken to hospital to have his injury assessed. The IP had modified the grinder by attaching a wood cutting disc. Also a grinder was not the correct tool for the task.

Immediate actions to make the area safe:

The area was made safe and the IP attended the local hospital accompanied by his supervisor, where he was treated for his injuries.

Safety message:

Always use the correct tool of the task at hand.

Do not modify hand tools.

Do not deviate from the agreed method of works.

Responsible Manager:

D Morrison - OCU

2016/17 LTI 053

31st January 2017

Aldershot STW

Wholesale Waste- Waste
Treatment – Bio Recycling
Contractor – BP McKeefry

What happened?

BPM driver lost his footing fell up against a metal post and cut his right forearm on a metal post support. He also bruised his back and ribs. He went to Royal Berks Hospital A & E and had the cut cleaned and dressed and ribs and back checked out.

Immediate actions to make the area safe:

Area is safe driver just lost footing.

Safety message:

Driver to be more careful and be aware of his surroundings.

Responsible Manager:

Martin Elford BP McKeefry.

2016/17 LTI 052 30th January 2017 Slough STW Wholesale Waste – Wastewater Treatment – North West

What happened?

The IP Was stepping out of a telehandler vehicle. The ground was uneven and the IP injured her ankle as she fell. The IP didn't have a phone with her and had a long walk back to the office, which possibly caused further damage to her ankle.

Immediate actions to make the area safe:

The area was made safe and the IP attended the local hospital accompanied by a work colleague, where she was diagnosed with ligament damage. Occupational Health have been in contact with the IP to discuss a return to work.

Safety message:

Always be aware of your surroundings.
Ensure ground conditions are solid and even when stepping out of a vehicle.

Responsible Manager:

Andrew Moore

2016/17 LTI 051 27th January 2017 Streatham WTW eight20 - Wholesale Water – Non Infrastructure - CA

What happened?

The IP was applying pressure to tighten a flange using ratchet and socket spanner his hand slipped on the spanner handle causing him to fall forward where his mouth impacted with the handle causing a small cut to the centre of the upper lip. The IP received first aid on site and then attended the local A&E.

Immediate actions to make the area safe:

Work ceased in Chamber 4 area, the IP received first aid then attended A&E with colleague

Safety message:

- Ensure that you have the correct tools and equipment for the job at hand
- Ensure that the tool is deployed correctly
- Ensure that the working environment allows you to carry out the task as described in the RAMS

Responsible Manager:

Stewart Matthews

2016/17 LTI 050 27th January 2017 Slough STW Wholesale Waste- Waste Treatment – Bio Recycling Contractor – BP McKeefry

What happened?

The IP was carrying out his daily duties during the early hours of Friday morning. He identified that the road way was slippery, so he walked over to the salt bin where he slipped on a pool of frozen water that had formed from a leaking tap. The IP slipped landing on his back.

Immediate actions to make the area safe:

The area was made safe and the IP attended the local hospital accompanied by his supervisor, where he was diagnosed with a Transversal Processing Fracture.

Safety message:

Always be aware of your surroundings.
Ensure roads and paths are salted, especially when we know the temperatures are going to drop.
Ensure any leaking taps or plant are rectified and/or put up barriers to prevent people entering the area.

Responsible Manager:

Martin Orford – BP McKeefry.

2016/17 LTI 049 27th January 2017 Leigham Vale SW2 Eight2o – Wholesale Water
– Infrastructure - SMB

What happened?

The IP was feeding a 450mm PE pipe into the welding machine when the pipe became jammed on a raised lip. The IP raised the pipe using the roller while at the same time placing his hand on the end of the pipe. As the pipe was freed it jumped forward trapping the IP fingers between the 2 pipe ends. Breaking his little finger and causing lacerations to his other fingers.

Immediate actions to make the area safe:

The area was made safe and the IP attended the local hospital accompanied by his supervisor, where he was diagnosed with a broken little finger (left hand).

Safety message:

Always be aware of pinch points.

Do not deviate from the agreed method of works.

Ensure all are briefed on the RAMS and full understand the sequence of works.

Responsible Manager:

C Wain - Instalcom

2016/17 LTI 048 18th January 2017 Walnut Court, Swindon Retail – Charlton House

What happened?

Whilst removing tray containing food from steamer oven, chef spilt hot liquid onto his foot resulting in a burn to the foot. It is thought that the individual was not fully paying attention to the task in hand at the time of the incident.

Immediate actions to make the area safe

First aid treatment was given and spillage was mopped up.

Safety message

Whilst we might believe that the actions we are doing are routine, and that we have done them many times before, we should always apply the same level of concentration as when we are doing some for the very first time.

Responsible Manager

Camella Town, Business Services Manager

2016/17 LTI 047 13th January 2017 Kidlington Infrastructure
Alliance Depot Wholesale Water -
Infrastructure Alliance -
Thames Valley - KCD

What happened?

The IP was carrying out a two person lift of a floor saw in to the back of a transit tipper with a colleague when he felt a pain in his lower back.

Immediate actions to make the area safe:

The IP was unable to move; colleagues assisted him into the office area and ensured the area was clear from equipment and the stores were secure.

Safety message:

Ensure your body and muscles are ready to undertake a manual task such as heavy lifting; carry out some warm up movements and prepare yourself for the lift, especially during cold weather or if you have been stationary at a desk or driving for long periods of time. ALWAYS follow the four principles of lifting; keep the object inside your base and break down any straight lines, turn your body and do not twist, use your thigh muscles and not your back when taking the weight of the object, dip and drive to move the object and build momentum to a walking pace.

Responsible Manager:
Nigel Membury

2016/17 LTI 046	13 th January 2017	Logistic Management Centre - Slough	Transformation - Group Commercial - Commercial Management
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What happened?
IP was moving a palletised pump on a fork lift. The pump and pallet fell off the fork lift and while IP was manually handling the pump (107kg) he injured his left hand resulting in breaking 2 of his fingers. IP has been taken to hospital in an ambulance. IP has returned to site, but has gone home rest.

Immediate actions to make the area safe:
Area has been made safe. Fork lift truck has been checked and no signs of damage or wear and has been returned to service.

Safety message:
Keep parts of body out of line of fire.
Information at moment is limited CCTV cannot provide all information required to complete investigation.

Responsible Manager:
John Loveday

2016/17 LTI 045	10 th January 2017	Long Reach STW	Wholesale Waste - Wastewater Treatment Contractors - Brettex Site Services
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What happened?
The IP had finished checking the hydraulic oil levels on the Bucher press; he lifted up the acoustic cover from the floor and was manoeuvring this into its final seating when the cover slipped from his grasp trapping his middle finger between the cover and the machine.
Resulting in a cut and fractured to his middle finger.

Immediate actions to make the area safe:
Cover was safely moved back into position - work suspended.

Safety message:
Assess the load and task being carried out ensure there are sufficient people available for the task being carried out. Check the load being handled is free from grease, oil etc. and the appropriate PPE is available and being worn for the tasks being undertaken.

Responsible Manager:
Ian Helliwell

What happened?

A two man crew arrived at a property to carry out some sewer maintenance work. The road was narrow with vehicles parked on both sides. This required the engineer to request that the customer reverse his vehicle in order to create enough space to park the crew vehicle.

The engineer stood on the pavement to the front nearside of the vehicle to guide the driver as he reversed. At this point the driver accidentally accelerated forward on the pavement striking the operative and a brick garden wall.

Immediate actions to make the area safe:

Police and ambulance attended the scene.

Safety message:

As with all work in or near the highway a constant, high level of vigilance is required. Always be aware of manoeuvring plant and vehicles and keep out of the “line of fire”.

Responsible Manager:

Nicola Perry