



Tool Box Talk

Focus on Performance

Good Neighbour

Sust. 07

What?

Construction related nuisance could include noise, vibration, mud, dust, lighting and obstruction.

Why?

We need to act as considerate neighbours. Excessive noise levels on site represent a major hazard to site workers and can annoy neighbours. Noise and vibration cause more off-site complaints than any other topic and combined with other nuisances can rapidly sour public relations. Noise, vibration and lighting can disturb wildlife, while vibration can damage built heritage.

How?

- When planning work and siting equipment, take into consideration the impact of potential nuisances on surrounding properties.
- Ensure public footpaths and roadways are kept clean and free of mud.
- Turn off all lighting, vehicles and plant when not in use.
- Use silenced equipment and noise screens if required.
- Damp down in dusty conditions.
- Ensure site personnel and visitors park in designated parking areas, and unloading operations do not cause obstruction.
- Notify local residents ahead of particularly noisy or out of hours works.
- If you receive a complaint from a member of the public, be polite and immediately report it to your supervisor or the site management team.
- If approached by an environmental health officer, be co-operative and report the matter to a supervisor or the site management team.



Questions

1. What nuisances could be generated from construction activities?
2. What should you do if you receive a complaint from a member of the public?
3. If you notice mud on the public footpath, what should you do?

If you have any queries regarding the content of this tool box talk please contact your Sustainability Advisor or Line Manager.