

### Case Studies

#### Case 1 (GBM)

Recently on one site an CPCS cards was randomly checked by phoning the CSCS helpline. The card showed no sign of being a fake. Following checks by ringing the CSCS helpline it was confirmed the holder was not registered as CPCS.

#### Case 2 (JV company)

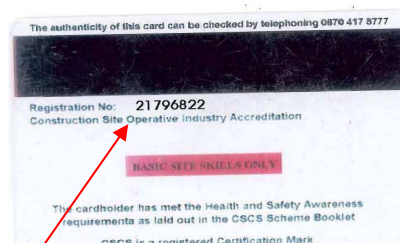
An operative presented a photocopy of a CSCS card at the site induction instead of the actual card but this was just filed and not checked at the time. A couple of days later the operative's competence was questioned after he committed an unsafe act on site. The photocopy of the card was then looked at in more detail. The picture was not a good match and so the contractors head office was contacted for further checks.

#### Case 3 (JV company)

An actual card was presented but, as you can see, the font of the name, number and date does not match the words 'Registration No' or 'Expires End' and the number on the back is bigger than the other text. On checking this it also turned out to be a fake.



Wrong font used



### Required Actions/Preventative Measures

- 1 All site manager / supervisors should insist on seeing an original CSCS or CPCS card.
- 2 Check that the photograph matches the Operative presenting the card.
- 3 Does the font (typing) on the card match?
- 4 Is the expiry date within five years of the current date?
- 5 If the operative is unable to produce a card or a photocopy for checking, they cannot start work on site. (all photocopies should be checked by telephoning the helpline).
- 6 Random checks should be made telephoning the CSCS helpline.

If you are in any doubt about the card, or if the operative only has a photocopy; phone the numbers below:

CSCS cards 0870 417 8777  
CPCS cards 0870 417 7274

**REMEMBER, INCOMPETENT OPERATIVES MAY JEOPARDISE THE SAFETY OF OTHERS AS WELL AS THEMSELVES**

