



## PRESS RELEASE

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STARTS

### **National Grid commends Capula performance**

For the third successive year, Capula has been awarded 100% against a wide range of key performance indicators on our Post Delivery Support Agreement with National Grid.

Capula provides cost effective service level support to National Grid, which is optimised against cost for our entire substation Control & Monitoring Systems distributed across over 100 sites in England and Wales.

This is the third year of the current PDSA contract, having been renewed in 2009 and based on NICAP-equivalent Bay Solutions (National Integrated Control and Protection) existing on the National Grid network.

"We are delighted to have again achieved a 100% performance score from National Grid," said Chris Conn, Capula's Transmission & Distribution Manager, "It reflects excellently on the quality of support we provide and the extent to which Capula values its clients."

National Grid commented that "this had been another very good review period and we are pleased with the performance and good working relationship that exists between the two companies. National Grid has great confidence that their assets are safe in proactive stewardship of Capula under the PDSA."

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