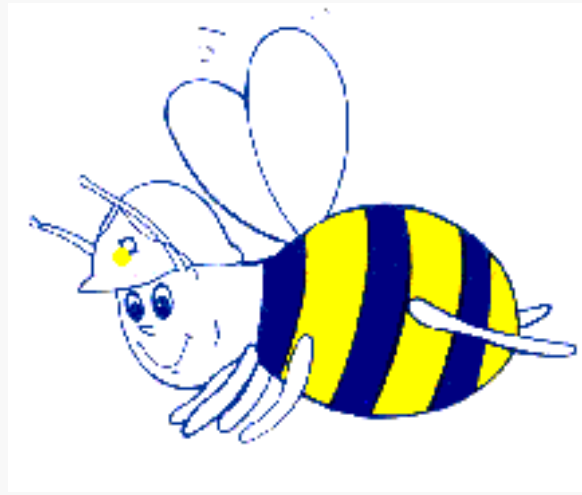


# Behavioural Safety



**Be Safe**

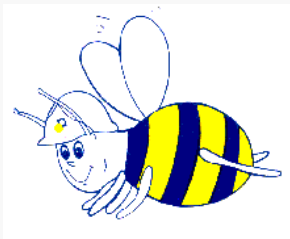
**Our Drive for Zero Accidents & Incidents**

Safety Communication Quality Integrity Team*Spirit* Caring Trust Pride

# I Chose To Look The Other way

→ I could have saved a life that day,  
But I chose to look the other way,  
It wasn't that I didn't care,  
I had the time, and I was there,  
But I didn't want to seem a fool,  
Or argue over a safety rule.  
I knew he'd done the job before,  
If I called it wrong, he might get sore.  
The chances didn't seem that bad,  
I've done the same, he knew I had.  
So I shook my head and walked on by,  
He knew the risks as well as I.  
He took the chance, I closed an eye,  
And with that act, I let him die.

I could have saved a life that day,  
But I chose to look the other way.  
Now every time I see his wife,  
I'll know I should have saved his life.  
That guilt is something I must bear,  
But it isn't something you need share.  
If you see a risk that others take,  
That puts their health or life at stake,  
The question asked, or thing you say,  
Could help them live another day.  
If you see a risk and walk away,  
Then hope you never have to say,  
I could have saved a life that day,  
***But I chose to look the other way***

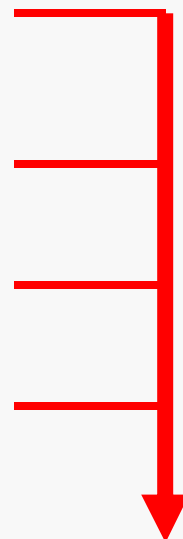


Be Safe

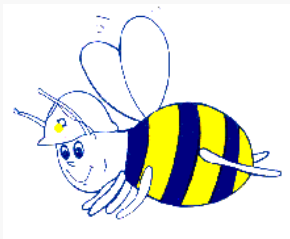
# Be Safe

## Barhale behavioural safety

- Safety Coaches
- Near Miss Reporting
- Closing the Loop
- Mind Safety Awareness



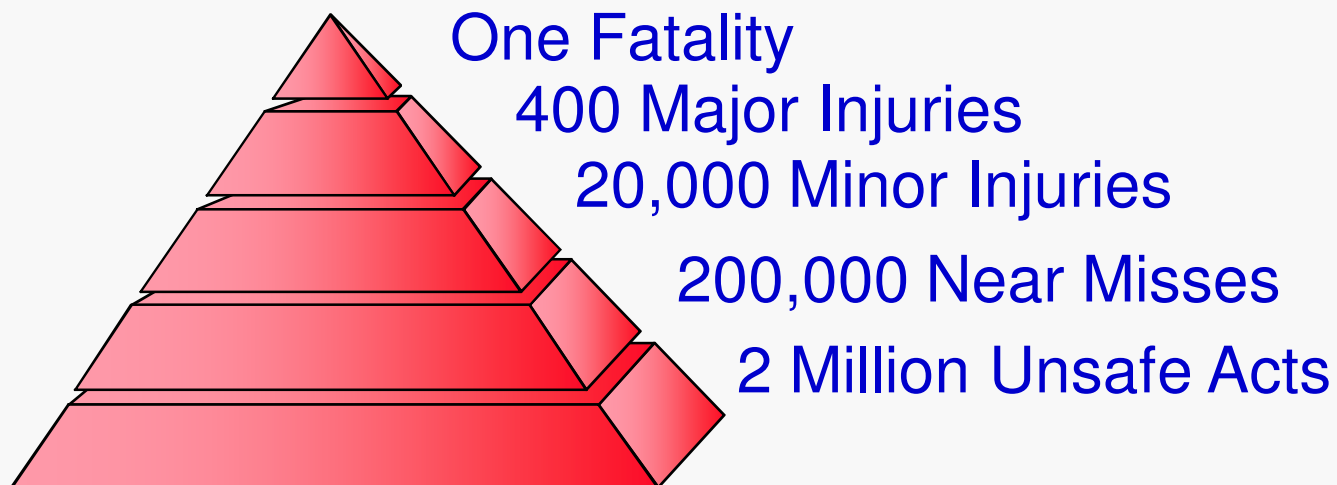
**Zero Accidents**



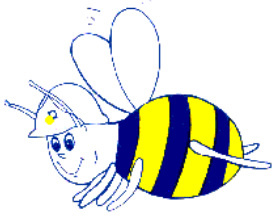
Be Safe



# Be Safe



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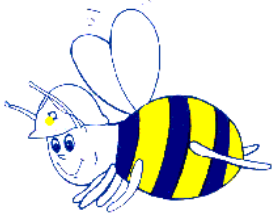
Be Safe



# Be Safe

## Unsafe Acts?

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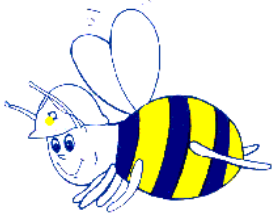
# Unsafe Acts ?



Be Safe



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# Unsafe Acts ?



Be Safe



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# Unsafe Acts ?



Be Safe



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Be Safe

# Be Safe

## The Challenge

- We need to identify and eliminate unsafe acts and change these to safe acts
- We must get the full involvement of our people to help us eliminate unsafe acts
- **Requires management support to work**



Be Safe

# Be Safe & Behavioural Safety

- Further develop our Near Miss reporting
- We already have the Be Safe logo
- Adapt it to **Be Safe** to represent our approach to **Behavioural Safety**
- **Introduce observational techniques related to safe & unsafe acts**
- Uses the awareness and principles from **Mind Safety**



Be Safe



# Be Safe

- Where are we now?
  - 3 Safety Coaches trained and accredited as “Train the Trainers”
  - All completed awareness training for behavioural safety (Mind Safety)
  - Approx 30 site personnel already trained in observational techniques as **Safety Champions**
  - **Be Safe** logo to fit the Behavioural safety message

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# Be Safe

- What Next
  - Train 1 in 5 of the site work force as **Safety Champions** in observational skills (approx 100 people)
  - Safety Champion training is a 1 day event that includes role play to develop skills
  - 4 people per event
  - Roll out to start July 2010



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# Be Safe - Champions

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# Be Safe

## Questions & Answers

Q. How does the process work

A. The one day workshop explains the triggers that drive people to behave in a certain manner and the actions that people can take to protect themselves and those around them.



Be Safe

# Be safe

Q. How often will I be engaged in a Be-Safe Discussion.

A. There is no set target regarding numbers or frequency and any observation and discussion should be delivered spontaneously



Be Safe

# Be Safe

Q. How long should the discussion last?

A. There is no set timescale as some discussions may only last 5 minutes and others may take 15 minutes. However, it should still be ***a natural and comfortable conversation***





Be Safe

# Be Safe

Q. Does this mean we no longer need to report near misses?

A. Quite the opposite. As you can see from the triangle on the first slide, there are 10 times more unsafe acts than we capture via near misses. Near misses tend to be more noticeable and perhaps more obvious, whereas unsafe acts tend to be more behavioural and not as readily spotted or reported.



Be Safe

# Be Safe

Q. What do I do if I don't feel comfortable talking to colleagues about safety?

- Not everybody will feel comfortable with this process.
- Initially pick from the workforce (ideally volunteers) those who are comfortable with this type of approach.
- The training is designed to provide hands on experience in carrying out a Be Safe discussion.

We have prepared today's brief for all personnel so they can understand what we are trying to achieve and hopefully will become engaged in the process.

We need to remember our sole aim is to reduce accidents and stop people from being hurt.



Be Safe

# Be Safe Conversation

**B**ehaviour observed

**E**xplain who, what and why

**S**afe Aspects – recognised & praised

**A**wareness – ask what could go wrong

**F**ix – identify what they will do to correct

**E**mpower – to close out the actions



Be Safe



# Discussion Recording

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Barhale

3 Pillar near miss report  Be Safe observation card

*Tick if near miss report or Be Safe observation and indicate safe or unsafe act observation.*

Site _____	Date _____	<b>Safety</b> <input type="checkbox"/> Moving machinery (e.g. abrasive wheels) <input type="checkbox"/> Falling from height (object) <input type="checkbox"/> Moving vehicle (inc. train, site plant, road traffic) <input type="checkbox"/> Hit something fixed/stationary <input type="checkbox"/> Manual handling <input type="checkbox"/> Slipped/tripped/fell at same level <input type="checkbox"/> Fall from a height (person) <input type="checkbox"/> Something collapsing/overturning <input type="checkbox"/> Asphyxiated or drowning <input type="checkbox"/> Harmful substance (COSHH) <input type="checkbox"/> Fire <input type="checkbox"/> Explosion <input type="checkbox"/> Electricity <input type="checkbox"/> Welfare <input type="checkbox"/> Incident with a person / member of public <input type="checkbox"/> Lifting operations <input type="checkbox"/> Buried services <input type="checkbox"/> Overhead services <input type="checkbox"/> Hand Tools, powered <input type="checkbox"/> Hand Tools, manual <input type="checkbox"/> Collapsed excavation <input type="checkbox"/> PPE Non compliance <input type="checkbox"/> Security/Rail protection
Name (optional) _____	Confidential phone line: 01922 726774	
Details / Observation _____		

\_\_\_\_\_

Action taken to prevent re-occurrence \_\_\_\_\_

\_\_\_\_\_

Tick if staff  or operative

Which Barhale Region/Division \_\_\_\_\_

Once completed – put completed card into the box, hand to a supervisor or phone the confidential phone line above.

**Environment**

 Discharge to water / sewer  
 Fuel/ chemical spill or leak  
 Waste storage / disposal  
 Fumes / odours / dust / carbon  
 Protected species / habitat  
 Nuisance  
 Archaeology / history

**Profit**

 Defective / wasted MATERIALS  
 Inaccurate / late instructions or info  
 Poor planning / scheduling  
 Waste of money/overpayment  
 Defective / wasted PLANT  
 Lost or stolen plant/materials

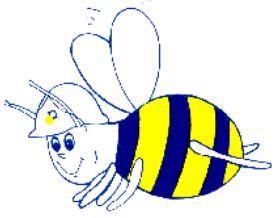


# Be Safe Summary

- Good safety behaviour is encouraged through a number of initiatives, there is no one size fits all or golden bullet
- Be Safe Conversations are another tool from the box
- For this approach to work
  - we need volunteers to be trained as Champions
  - encouragement and support from management at all levels

# Be Safe

- Be open minded and help those who are trying to help you.
- Any one wishing to volunteer for training as a Champion please speak afterwards
- Let's move to Zero Accidents.
- Never choose to look the other way you might just save a life.



Be Safe



# Any Questions ?

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